

# Peninsula Pups Doggie Daycare, Inc.

801 W. 12<sup>th</sup> St., Erie, PA 16501

814-454-7877

Info@PeninsulaPupsDoggieDaycare.com

PeninsulaPupsDoggieDaycare.com

## Service Agreement

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### Owner Information

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ ST: \_\_\_\_\_ Zip: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

Additional person authorized to pick up dog: \_\_\_\_\_

Relationship: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Relationship: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

### Veterinary Information

Hospital: \_\_\_\_\_ Veterinarian's Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ ST: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

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*Please acknowledge the following policy statements by initialing in the spaces provided and signing below. Some statements apply to daycare and not training, but please initial all sections in the event that your dog does come to daycare.*

### MISCELLANEOUS

The above information is accurate and I agree to notify Peninsula Pups Doggie Daycare, Inc. of any changes to the above information.

This agreement applies to each of my dogs that I bring to Peninsula Pups Doggie Daycare, Inc. for services. I certify that I am the legal owner of my dog and that my dog is currently and properly licensed. I certify that to my knowledge my dog is not a Pit Bull, including American Pit Bull Terrier, American Staffordshire Terrier, Staffordshire Bull Terrier or mixed breed of any of these breeds (*daycare only*).

I understand that my dog must enter and exit the Peninsula Pups Doggie Daycare, Inc. building on a leash.

I agree \_\_\_\_\_

## **VETERINARY RECORDS & HEALTH REQUIREMENTS**

My dog is in good health and has not been exposed to any communicable diseases, including but not limited to parasites, within a 30 day period prior to check-in. I agree to immediately notify Peninsula Pups Doggie Daycare, Inc. of any known exposure of my dog to a communicable disease, including but not limited to parasites, and agree to hold my dog out of attending Peninsula Pups Doggie Daycare, Inc. until my dog is symptom free for a minimum of 14 days or with written veterinary clearance.

**Dogs that have attended any other dog daycare or have been kenneled overnight with other dogs must stay at home for 14 days following their visit before coming to Peninsula Pups Doggie Daycare, Inc.**

I agree to maintain current vaccinations and furnish veterinary records to Peninsula Pups Doggie Daycare, Inc. as required by Peninsula Pups Doggie Daycare, Inc. policy. **These records must include proof of vaccinations administered by a veterinarian and/or treatment for:**

### Daycare

- Yearly – Rabies, DHPP (Distemper, Hepatitis, Parainfluenza, Parvovirus) and Leptospirosis. Three year vaccines are accepted. Puppies must have their second round of age appropriate shots.
- Every six months – Bordetella (kennel cough) and negative fecal exam.
- Year-round flea and tick control is required; heartworm preventative is strongly advised.
- Spayed/neutered (after age six months).

### Training

- Yearly – Rabies, DHPP (Distemper, Hepatitis, Parainfluenza, Parvovirus), Bordetella (kennel cough) and negative fecal exam. Three year vaccines are accepted. Puppies must have their second round of age appropriate shots.
- Year-round flea and tick control is required; heartworm preventative is strongly advised.

### Grooming

- Yearly – Rabies, DHPP (Distemper, Hepatitis, Parainfluenza, Parvovirus) and Bordetella (kennel cough). Three year vaccines are accepted. Puppies must have their second round of age appropriate shots.
- Year-round flea and tick control and heartworm preventative are strongly advised.

Records may be sent via

Email: [Info@PeninsulaPupsDoggieDaycare.com](mailto:Info@PeninsulaPupsDoggieDaycare.com)

Mail or in person: 801 W. 12<sup>th</sup> St., Erie, PA 16501

I agree that Peninsula Pups Doggie Daycare, Inc. can contact my dog's veterinarian for their health information if necessary.

I agree \_\_\_\_\_

I understand that it is required that my dog is on a flea and tick control program. If my dog has fleas and/or ticks at time of check-in, they will not be admitted into the daycare and will not be admitted in the future until symptom free. If any fleas and/or ticks are found on my dog after check-in, I authorize Peninsula Pups Doggie Daycare, Inc. to treat my dog as deemed necessary by either a flea and tick treatment application or with a bath using flea and tick shampoo. I understand that I am responsible for the cost of such services and that treatment will be done without prior notification.

I agree \_\_\_\_\_

I understand that if Peninsula Pups Doggie Daycare, Inc. deems that my dog's nails are too long and may be a danger to either my dog or other dogs, Peninsula Pups Doggie Daycare, Inc. will cut my dog's nails without prior notification and at my expense.

I agree \_\_\_\_\_

#### **AUTHORIZATION OF MEDICAL CARE**

If my dog is ill or injured while participating in services and/or activities at Peninsula Pups Doggie Daycare, Inc., Peninsula Pups Doggie Daycare, Inc. will make every reasonable effort to reach me pursuant to the contact information I have provided Peninsula Pups Doggie Daycare, Inc. However, if Peninsula Pups Doggie Daycare, Inc. is unable to reach me or my emergency contacts, I consent to Peninsula Pups Doggie Daycare, Inc. seeking appropriate veterinary care at Animal Ark Pet Hospital. If I speak with Peninsula Pups Doggie Daycare, Inc. and refuse to approve the transport of my dog to the veterinarian, Peninsula Pups Doggie Daycare, Inc. is not liable for the ramifications of not getting my dog treated. In the event of a minor injury of my dog, such as a scrape or nick, Peninsula Pups Doggie Daycare, Inc. will handle the minor injury without contacting me or my emergency contact.

I agree \_\_\_\_\_

#### **ALLERGIES, SPECIAL DIETS, MEDICATIONS**

I agree that I will disclose to Peninsula Pups Doggie Daycare, Inc. any allergies my dog may have. I further agree to disclose to Peninsula Pups Doggie Daycare, Inc. any special dietary needs or medications my dog may require if necessary during services and/or activities at Peninsula Pups Doggie Daycare, Inc.

I agree \_\_\_\_\_

#### **VICIOUS TENDENCIES**

I understand that if my dog has vicious tendencies, my dog will not be allowed to enroll in daycare. Also, if my dog has vicious tendencies, I understand that I may have to enroll my dog in private training and not group classes.

I agree \_\_\_\_\_

#### **EVALUATION OF DOG PRIOR TO PARTICIPATION**

Every dog must be evaluated by Peninsula Pups Doggie Daycare, Inc. prior to participating in daycare. Such evaluation may assess my dog's temperament and interactions with other dogs and Peninsula Pups Doggie Daycare, Inc. staff. My dog must be re-evaluated if six months have lapsed since my dog has attended daycare.

I agree \_\_\_\_\_

**PHOTOGRAPHS AND STATEMENTS**

I agree that my dog may be videotaped, photographed and/or recorded. Peninsula Pups Doggie Daycare, Inc. shall retain the exclusive rights to the results and all proceeds of such tapings, photographs and recordings with the rights to use in any manner.

I agree \_\_\_\_\_

**RIGHT TO DECLINE**

I understand that Peninsula Pups Doggie Daycare, Inc. reserves the exclusive right to decline participation or to terminate participation in services and/or activities at Peninsula Pups Doggie Daycare, Inc. by my dog at any time for any reason.

I agree \_\_\_\_\_

**CANCELATIONS**

I understand that failure to cancel daycare reservations 24 hours in advance of scheduled date will result in the charge of a full priced day. I understand that prepaid packages are non-refundable and have an expiration date.

A \$25 non-refundable deposit is required to guarantee enrollment in group and private training. If training is paid in full in advance and I cancel my enrollment one week prior to the first day of training, I understand that a refund will be given less \$25. I understand that if I cancel my enrollment less than one week from the first day of training or I elect to drop out of training after the session begins, I forfeit my payment for the training and will not receive a refund.

I understand that failure to cancel grooming reservations 24 hours in advance of scheduled date will result in a fee of \$25.

I agree \_\_\_\_\_

**ABANDONMENT**

If my dog is not picked up by the end of the business day or scheduled pick-up time, I authorize Peninsula Pups Doggie Daycare, Inc. to take whatever action it deems necessary for the continuing care of my dog. I further agree to pay the cost of such care as provided by Peninsula Pups Doggie Daycare, Inc. upon demand, in addition to other fees already incurred for services provided by Peninsula Pups Doggie Daycare, Inc. I understand that Peninsula Pups Doggie Daycare, Inc. hours of operation are Monday through Friday from 7:00am to 6:30pm and on Saturday from 9:00am to 5:00pm for grooming. I understand that drop-off for daycare is by 10:00am.

I agree that if my dog is not picked up within 24 hours of the scheduled pick-up date and time, the dog will be considered to be abandoned. I accept responsibility of any expenses incurred for the transport, overnight care, and/or placement or adoption of said dog, in addition to other fees already incurred for services provided by Peninsula Pups Doggie Daycare, Inc.

I agree \_\_\_\_\_

## **AGREEMENT TO PAY**

Peninsula Pups Doggie Daycare, Inc. accepts cash, check, or Visa, MasterCard and Discover. I agree to pay the service rates in effect for my dog's participation in services and/or activities at Peninsula Pups Doggie Daycare, Inc. I further agree to pay for any additional services requested. All services must be paid in full before my dog will be released.

I understand that if my dog is dropped off before or picked up after operating hours, I will be charged an additional fee calculated in half hour increments. I also understand that if my dog is not attending a full day of daycare and is at Peninsula Pups Doggie Daycare, Inc. to be groomed, my dog must be picked up within one hour of groom completion, otherwise an additional fee will be calculated in half hour increments.

I agree \_\_\_\_\_

I understand that I will be charged a \$25 fee for returned checks.

I agree \_\_\_\_\_

I understand that if I do not meet my obligations under this agreement, my account may be turned over to a collection agency, that a lawsuit may be filed against me and that I will be liable for collection costs and all reasonable attorneys' fees and court costs (including, without limitation, reasonable expert witness fees) in addition to any unpaid balance.

I agree \_\_\_\_\_

## **LIABILITY WAIVER**

I agree and understand that there are inherent risks when dealing with animals and humans in group situations. Such risks include problems associated with rough play, including but not limited to:

- Exposure to parasites, viruses, illnesses and other conditions passed from dog-to-dog or person-to-dog;
- Aggravation of existing medical conditions;
- Bites, punctures, nicks, scratches, cuts;
- Sprains, strains, broken bones;
- Fatigue, dehydration, bloat or death;
- Development of kennel cough, even if my dog is vaccinated for Bordetella.

I further understand that not each and every potential risk can be listed above but, nonetheless I agree that the benefits associated with dog socialization outweigh the possible risks, therefore, I hereby voluntarily release, forever discharge, and agree to hold harmless and indemnify Peninsula Pups Doggie Daycare, Inc. and its staff, agents and successors, from any and all liability, claims, demands, actions, or rights of action, which are related to, arise out of, or are in any way connected with my dog's participation in services and/or activities at Peninsula Pups Doggie Daycare, Inc., or while my dog is in the care of Peninsula Pups Doggie Daycare, Inc., including those allegedly attributable to the negligent acts or omissions of Peninsula Pups Doggie Daycare, Inc. or its staff or agents.

Further, I understand that I, or those individuals that may be present with me, may be exposed to certain risks when dropping off and/or picking up my dog to participate in services and/or activities at Peninsula Pups Doggie Daycare, Inc. Such risks may include property damage to, or loss of, personal equipment or belongings provided by me for my dog and/or physical injury inside or outside the facility, such as from falling, slipping, illness, and/or dog bites. Therefore, I hereby voluntarily release, forever discharge, and agree to hold harmless

and indemnify Peninsula Pups Doggie Daycare, Inc., its staff, agents, and successors, from any and all liability, claims, demands, actions, or rights of action, which are related to, arise out of, or are in any way connected with my dog's participation in services and/or activities at Peninsula Pups Doggie Daycare, Inc., or while my dog is in the care of Peninsula Pups Doggie Daycare, Inc., or while my dog or I or those individuals that may be present with me, are on the premises occupied by Peninsula Pups Doggie Daycare, Inc., including those allegedly attributable to the negligent acts or omissions of Peninsula Pups Doggie Daycare, Inc. or its staff or agents.

I agree \_\_\_\_\_

**ATTORNEY FEES, APPLICABLE LAW & VENUE**

Should Peninsula Pups Doggie Daycare, Inc., or anyone acting on their behalf, be required for any reason to incur attorney fees and costs to enforce or defend this agreement, I agree to indemnify and reimburse Peninsula Pups Doggie Daycare, Inc. for such fees and costs. Further I agree and understand that any disputes arising out of this Agreement will be decided pursuant to the laws of the Commonwealth of Pennsylvania and venue shall be in Erie County.

I agree \_\_\_\_\_

**VALID DATES**

These agreements, waivers and authorizations will remain valid and in force as long as and whenever my dog participates in any activity at or with Peninsula Pups Doggie Daycare, Inc. I understand that Peninsula Pups Doggie Daycare, Inc. may add or remove policies without notice. I understand that a current copy of Peninsula Pups Doggie Daycare, Inc. Service Agreement is available upon request or at [www.PeninsulaPupsDoggieDaycare.com](http://www.PeninsulaPupsDoggieDaycare.com).

I agree \_\_\_\_\_

**WARNING**

By signing this document, I acknowledge that if my dog is or I am hurt or property is damaged during my dog's participation in services and/or activities at Peninsula Pups Doggie Daycare, Inc., I may be found, by a court of law, to have waived my right to maintain a lawsuit against Peninsula Pups Doggie Daycare, Inc. on the basis of any claim from which I have released them herein. I have had sufficient opportunity to read and fully understand this entire document and I agree to be legally bound by its terms.

I agree \_\_\_\_\_

\_\_\_\_\_  
Owner Printed Name

\_\_\_\_\_  
Owner Signature

\_\_\_\_\_  
Date